

Sherry R. Wetsch, Attorney at Law
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Professional Licenses	Admitted to the Bar: Texas (1991); Missouri (1987); North Dakota (1984)
Education	JD Law University of North Dakota School of Law (1984)
Arbitration Experience	
1999-2002	State Office of Administrative Hearings (Arbitrator & Substitute ALJ)
1996-present	FINRA (Formerly NASD & NYSE)
2004-present	Federal Mediation & Conciliation Service
2011-present	American Arbitration Association Labor Roster (Also on AAA Consumer Roster)
2013-present	National Arbitration & Mediation
Labor Relations Experience	<p>Extensive experience serving as a neutral in labor and employment related matters through AAA and the Federal Mediation and Conciliation Service (FMCS). Twenty five plus years as a neutral includes both the public and private sectors. Has served as a mediator for the United States Postal Service REDRESS program for employment disputes since 1999. Has served as a neutral on hundreds of cases.</p> <p><u>Issues:</u> Absenteeism, arbitrability, competence, conduct (on & off duty), discipline (non-discharge), discrimination, failure to follow orders, FLSA, fringe benefits, hiring practices, job performance, job posting/bidding, jurisdictional disputes, overtime, past practices, promotion, reduction in force, safety/health conditions, seniority, sexual harassment, termination, wages, work hours/schedules/assignments, working conditions/work orders, violence or threats, contract termination/non-renewal, warranty.</p>
Industries	Banking, Child Care, Commercial, Consumer, Debtor/Creditor, Government, Health Industry, Office Workers/Clerical, Police & Fire, Prison Railroad, Real Estate, Securities, Transportation, Utilities, Warehousing
Consumer Experience	Over 25 years-experience serving as an arbitrator and mediator in consumer related disputes. Cases include breach of contract, moving and storage industry claims, and debtor/creditor. Cases range from complex multi-party disputes to “ <i>small claim</i> ” matters. Some of the parties in these cases appear pro-se.
Regulatory	Serves as a hearing officer and mediator through Texas Workforce Commission (formerly through DARS) in vocational rehabilitation related appeals since 2012. Served as a substitute Administrative Law Judge through the State Office of Administrative Hearings (SOAH) on a wide range of issues involving various governmental entities. Served as a mediator through SOAH on out of network health benefit claims. Serves as an arbitrator on the Texas State Comptroller’s registry of arbitrators for property appraisal disputes since 2012. Serves as an arbitrator and mediator through the Texas Department of Insurance (TDI) on medical billing disputes. Served as an independent fact

finder for the Texas Department of Housing and Community Affairs. Served as a mediator for the Texas Department of Motor Vehicles.

Financial Services

Has served as an arbitrator through FINRA (formerly through NASD and NYSE) since 1996. Has chaired cases pertaining to a wide range of investment related disputes including trusts, loan agreements, and other financial transactions.

Rosters & Panels

American Arbitration Association (AAA), FINRA, FMCS, NAM, SOAH, TDI, Texas State Comptroller, Texas Workforce Commission, United States Postal Service (REDRESS)

Professional Associations

American Bar Association, Association of Attorney-Mediators, Katy Bar Association

Publications and Speaking Engagements

Steps to Ensuring an Efficient Arbitration Process, TXLMC (2018); Mediation & Impasse, UND School of Law (October 2016); Arbitration, UND School of Law (June 2015); Current Trends & Practices in Mediation, UND School of Law-2014; Arbitration Insights from a Panel of Practitioners, University of St. Thomas (2014); The Use & Appointment of Special Masters, UND School of Law (October 2013); What Do You Want From Your Arbitrator & What Does Your Arbitrator Expect From You, TXLMC (June 2013); Arbitration-A Practical Discussion, UND School of Law (October 2012); Demystifying “Just Cause”, LERA (September 2012); Alternative Dispute Resolution, IN CHAMBERS, (Spring 2009); Mediation of Criminal Disputes in the 278th Judicial District, IN CHAMBERS, (Spring 2006); The Use of Masters in Criminal Cases and Other Novel Uses, Academy of Court Appointed Masters, co-sponsored by ALI-ABA (November 3, 2006); Alternative Dispute Resolution, The Army Lawyer, (2000).

Alternative Dispute Resolution Training

Association of Attorney Mediators, *Advanced Attorney-Mediator Training* (2020, 2018, 2006); Federal Mediation and Conciliation Service, *Arbitrating in the Federal Sector* (2020); Texas Mediator Credentialing Association, *15th Annual Symposium* (2019); State Bar of Texas, *Update on Arbitration Laws in Texas* (2019); *Exercises for Improving Impartiality: Becoming a Better Arbitrator* (2018); *Effective Use of Dispute Resolution Boards* (2018); *Preparing Your Arbitrator Disclosures: What to Include in Your Disclosure Letter* (2018); *Effective Strategies for Mediation* (2018); Conference on International Energy Arbitration (2018); AAA, *Red Flags & Risk Areas: Challenges to Arbitrator Authority* (2017); TWC Impartial Hearing Officer Training (2017); U. S. Postal Service, *Information Session for Mediators* (2015); State Bar of Texas, *Engagement Letters/Arbitration & Beyond* (2015); AAA, *What We Have Here is a Failure to Communicate* (2014); NAA Southwest Region, *Chapter 143 Texas Local Government Code Training for Hearing Examiners & Advocates* (2014); State Bar of Texas, *Mediation 4.0: Using Technology & Neuroscience* (2015); State Bar of Texas, *New Arbitration Rules & Procedures You Need to Know* (2014); AAA, *Labor Arbitrator II Workshop* (2011); AAA, *Thirty Steps to a Better Arbitration* (2011); AAA, *Labor Arbitrator I* (2011); State Bar of Texas,

Mediation Ethics: How to Get the Most Out Of Caucus Session, How to Close the Deal (2010); State Bar of Texas, *eMediation & Special Masters* (2010); Academy of Court Appointed Masters, *Special Masters Conference* (2018, 2010, 2006, 2005); American Bar Association, *Employment Mediation Strategies* (2008); West Legal Education, *Third Party Witnesses & Document Production* (2008); State Bar of Texas, *Arbitration Advocacy* (2006); U. S. Postal Service, *Advanced Mediation Skills for Postal Service Mediations*, (2006); *Mediating EEOC Charges* (1998); Attorney-Mediators Institute, *Advanced Mediator Training* (1996); Attorney- Mediators Institute, *Family Mediator Training* (1996); Attorney-Mediators Institute, *40 Hour Basic Mediation Training* (1996).