

SAMANTHA E. TOWER, ESQ.  
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*\*Member of the National Academy of Arbitrators*

## **ARBITRATION AND MEDIATION EXPERIENCE**

**Full-time Labor and Employment Arbitrator/Mediator**

Media, PA

### **Panels**

**US Steel Corporation and United Steelworkers  
USPS/NPMHU Regular Contract Panel, Regular Discipline Panel  
USPS/NRLCA Regular Contract Panel, Regular Discipline Panel  
State of Connecticut and Connecticut State Police Union NP-1  
Denver City Council Panel of Arbitrators  
Baltimore Gas & Electric and IBEW Local 410**

### **Rosters**

**AAA Roster of Labor Arbitrators; Federal Mediation and Conciliation Service  
Roster of Arbitrators; National Mediation Board Roster of Arbitrators; AAA  
Workplace Investigation Roster; Pennsylvania Bureau of Mediation; Pennsylvania  
Labor Relations Board; Delaware Public Employment Relations Board; District of  
Columbia Public Employment Relations Board; New Jersey Public Employment  
Relations Commission; New Jersey Board of Mediation; Virgin Islands Public  
Employees Relations Board; Labor Relations Connection**

## **OTHER PROFESSIONAL EXPERIENCE**

**City of Boston**

Boston, MA  
2006-2013

### **• *Deputy Director of Labor Relations***

In addition to continuing to perform the duties listed below under Labor Counsel - Managed attorneys and support staff in the Office of Labor Relations. Participated in Department Head and Cabinet level meetings related to collective bargaining. Managed case flow to outside counsel.

### **• *Labor Counsel***

Labor Counsel in the Office of Labor Relations that handles collective bargaining, impact bargaining, and contract administration for twenty-one (21) unions. Represented the City in arbitration with public safety and civilian unions before labor arbitrators and in litigation before the Civil Service Commission and the Division of Labor Relations. Lead negotiator/spokesperson at several tables in the main table collective bargaining of three-year contracts. Lead negotiator/spokesperson in impact bargaining regarding layoffs, bumping, job descriptions, and schedule changes. Served as a hearing officer in disciplinary hearings, wrote findings and

recommendations to the Appointing Authority. Participated in the mediation of unfair labor practice charges and bargaining impasse. Advised Departments in the administration of collective bargaining agreements. Conducted employment investigations, including interviewing witnesses, writing findings and recommendations. Participated in budget planning for departments and assessed the labor implications of restructuring operations. Mediated disputes between unions and Department Heads or supervisors. Created training programs and trained managers and supervisors in various departments in contract administration, progressive discipline, past practice and negotiation.

**Law Offices of Paul H. Merry**  
*Associate*

Boston, MA  
2005 - 2006

Associate with employment law firm representing employees. Represented clients in proceedings before the Massachusetts Commission Against Discrimination and the Massachusetts Unemployment Board.

**Malakoff Doyle & Finberg, P.C.**  
*Law Clerk*

Pittsburgh, PA  
2004 – 2005

Law Clerk in firm representing plaintiffs in class action litigation of ERISA disputes.

**INTERNSHIPS**

**Federal Mediation and Conciliation Service**

Pittsburgh, PA  
2002 – 2003

**Senator Rockefeller's Office**

Washington, DC  
1999

**EDUCATION**

**University of Pittsburgh School of Law**  
*Juris Doctor*

Pittsburgh, PA  
May 2004

**University of Vermont**  
*Bachelor of Arts in English*

Burlington, VT  
December 1998

**PROFESSIONAL AFFILIATIONS**

National Academy of Arbitrators  
Labor and Employment Relations Association  
Massachusetts Bar Association

**FEE FOR PROFESSIONAL SERVICES**

\$2,000 *per diem* for each hearing day, all time spent in study and preparation of Opinion and Award and time spent on travel, appropriate and reasonable expenses billed for travel.

Cancellation Notice and Fee: *Per diem* rate for any cancellation or postponement of a scheduled day of hearing if it is less than thirty (30) calendar days' notice.