

SHELLEY S. KORCH

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QUALIFICATIONS AND EXPERIENCE:

- Extensive knowledge of law and procedure in the field of labor relations.
- Skilled in conducting hearings and critical evaluation of issues, as well as the preparation of written documents that present and support findings of fact and determinations.
- Expertise in applying principles and practices of mediation to resolve labor management disputes in an objective fashion.
- Effective oral and written communication skills.
- Develops and maintains effective working relationships with individuals and groups in the face of conflict and complex litigation.
- More than 35 years of labor relations experience, including investigating unfair labor practices under the National Labor Relations Act, managing complex cases, representation matters, and working with both labor and management to effectuate compliance with court and administrative orders.

PROFESSIONAL LABOR RELATIONS EXPERIENCE:

Arbitrator and Mediator

2008 to present

- Arbitrator, Financial Industry Regulatory Authority, hearing cases involving customer/broker disputes involving issues of suitability, jurisdiction and arbitrability
- Mediator, Federal Shared Neutrals Program, mediating employment cases involving allegations of disparate treatment and discrimination based upon race, sex, national origin, and whistle -blower activity
- Mediator, Mediation and Conflict Resolution Center, mediating a variety of issues including contractor/subcontractor obligations and small claims court disputes

Assistant to the General Counsel

2002 to 2012

National Labor Relations Board, Washington, DC

- Senior Executive and consultant to the Agency's General Counsel on national labor policy and field office operations; collaborated across boundaries to improve Agency programs for performance assessment, outreach, managerial development and information technology systems
- Advisor to the Agency's General Counsel on national labor policy and field office operations and member of national contract negotiating team

Deputy to the Assistant General Counsel

1996 to 2002

National Labor Relations Board Washington DC

- Developed national strategic goals and performance measures, expanded national training programs for Agency managers and legal staff, facilitated the design and deployment of an electronic case management system

Supervisory Compliance Officer

1980 to 1996

National Labor Relations Board Baltimore Regional Office

- Managed a team of attorneys and investigators; directed the investigation and litigation of unfair labor practice cases
- Negotiated with employers, labor organizations and individuals to achieve compliance with court and administrative orders.

Field Examiner, NLRB Boston, Kansas City and Baltimore Regional Offices

1973-1979

ARBITRATION and MEDIATION ROSTERS

- Federal Mediation and Conciliation Service Roster
- Oregon Employment Relations Board Roster
- Financial Industries Regulatory Authority Roster
- Federal Shared Neutrals Program
- Mediation and Conflict Resolution Center, Howard County Maryland
- Baltimore County, Anne Arundel County, Frederick and Howard County Circuit Courts Mediation Rosters

PROFESSIONAL AFFILIATIONS:

Labor and Employment Relations Association
Society of Federal Labor & Employee Relations Professionals
Federal Shared Neutrals
Maryland Council for Dispute Resolution, member Executive Board
Maryland Program for Mediator Excellence

TRAINING AND CERTIFICATIONS:

Certified Arbitrator Financial Industries Regulatory Authority
Mediator Training, Center for Dispute Settlement
Program On Negotiation, Harvard University Law School
FMCS Becoming a Labor Arbitration Course

EDUCATION:

MA	Administration	The Johns Hopkins University	1984
BA	Economics	Tufts University	1973

FEES:

Per Diem Fee: \$1500. The per diem rate is applied to any day or substantial part of a day spent in hearings, review of record and briefs, research and preparation of a written award.

If the scheduled hearing is postponed or cancelled with notice of fewer than 14 days, the per diem fee for one day of hearing shall be charged.

No travel time will be charged for reasonable travel to hearings within the Baltimore-Washington DC Metro area. Otherwise, Arbitrator charges \$60 per hour for travel to and from the site of the arbitration. Unless provided by the parties, the Arbitrator charges the actual cost of reasonable expenses, including air transportation, car rental, food, lodging and other miscellaneous expenses directly related to the hearing.