

SUSAN R. BROWN

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Arbitrator, Fact Finder and Mediator in public and private sectors. Industries include: transportation, manufacturing, plastics, utilities, machinery, food processing, retailing, construction, health care, colleges, schools, libraries, fire, police, municipal services, federal agencies. Formerly: Hearing Officer for State of Vermont in areas of special education, employment discrimination, unemployment compensation benefits and tax assessments.

Arbitration Rosters: American Arbitration Association
 Federal Mediation and Conciliation Service
 National Mediation Board
 New York City Office of Collective Bargaining
 State panels in Maine, New Hampshire and Massachusetts

Permanent Arbitration Panels: Food and Drug Administration/National Treasury Employees Union
 WGBH/Association of Employees of the Educational Foundation
 WGBH/NABET-Communication Workers of America
 Verizon/International Brotherhood of Electrical Workers
 AFG Industries/United Steelworkers of America
 American Airlines/Transport Workers Union
 American Airlines/Association of Professional Flight Attendants
 United Parcel Service/International Brotherhood of Teamsters
 United Airlines/Association of Flight Attendants
 United Airlines/Air Line Pilots Association

Professional Memberships: National Academy of Arbitrators
 American Arbitration Association
 Industrial Relations Research Association
 Association for Conflict Resolution

Publications: "Job Assignments" in *The Common Law of the Workplace*, St. Antoine, ed., BNA (Washington D.C., 1998)
 "Pre-Hearing Procedures: We Make the Process What It Is", *Arbitration 1996: At the Crossroads*, 49 NAA 94
 "Job Bids, Promotions and Transfers" in *Labor and Employment Arbitration, Second Edition*, Bornstein, Gosline and Greenbaum, eds., Matthew Bender (New York, 1997)
 "New Technology: How Does It Affect the Workplace?", *Arbitration Journal*, Volume 44, No. 3, September 1989.

Education: B.A., Antioch College, Yellow Springs, Ohio, 1966
 M.A., Mills College, Oakland, California, 1972

Fees: \$1000 per diem plus expenses.
 14-day cancellation policy; travel time may be charged.