



Mark L. Burdette
MLB Dispute Resolution Services

Current Employer-Title	MLB Dispute Resolution Services - Owner
Labor Experience	<p>Extensive experience in labor management relations, ADR, and negotiations for over 30 years. Approaches labor work with the knowledge that lasting and productive relationships require an understanding of the opposing parties' views and positions, and the highest degree of integrity and respect. Manages complex issues in ways that promote effective communications and help resolve disputes in mediation and arbitration. Management representative in arbitration and mediation with a variety of unions. System Board Member in arbitrations with Transport Workers Union, Allied Pilots Association. Responsible for oversight of arbitration activities and advocates for over 10 years. Negotiated over 30 labor agreements with Airline Pilots Association, Regional Airline Pilots Association, Allied Pilots Association, Association of Flight Attendants, Association of Professional Flight Attendants, Transport Workers Union, and International Association of Machinists and Aerospace Workers. Union leaders have praised approach and work ethic in mediation, arbitration and contract negotiations. Mediator, Mediation Research and Education Project (MREP) 2013.</p> <p>Professional Award: HR Professional Excellence Award, American Airlines, 2012.</p>
Issues	Affirmative Action, Absenteeism, Arbitrability, Bonus, Disability, Discipline, Discharge, Disparate Treatment, Drug/Alcohol Offenses, Discrimination, Field Work, Fighting, FMLA, Force Majeure, Grievance Mediation, Hate Related Misconduct, Holiday work, Holiday Pay, Job Classification, Job Performance, Layoff, Leave of Absence, Lemoon Law, Overtime Work/Pay; Reduction in Force, Safety, Scope, Seniority, Sexual Harassment.
Industries	Air Transportation, Hospitality, Automotive.
Permanent Arbitrator	American Airlines Non Management Specialist Hearing Officer Panel Mediator, Mediation Research and Education Project, ALPA - Jet Blue Pilot Panel ALPA - Spirit Airlines Panel BBB Autoline Panel
Work History	Owner, MLB Dispute Resolution Services, 2012-present; Vice President, Employee Relations, American Airlines, 2004-12; Managing Director, Employee Relations, Flight, American Airlines, 2000-04; Managing Director, Labor Policy and Strategic Planning, American Airlines, 1998-00; Managing Director, Employee Relations, Ground, American Airlines, 1995-98; Managing Director, Employee Relations, Eagle and International, American Airlines, 1991-95; Regional Director, Human Resources, Western Division, Trans World Airlines, 1988-91; General Manager, Kansas City Airport, Trans World Airlines, 1983-88; Manager, Ground

Mark L. Burdette
Neutral ID : 160144

The AAA provides arbitrators to parties on cases administered by the AAA under its various Rules, which delegate authority to the AAA on various issues, including arbitrator appointment and challenges, general oversight, and billing. Arbitrations that proceed without AAA administration are not considered "AAA arbitrations," even if the parties were to select an arbitrator who is on the AAA's Roster.

Services, St. Louis, Trans World Airlines, 1979-83; Regional Manager, Labor Relations, Trans World Airlines, 1973-76; Analyst, Industrial Engineer, Trans World Airlines, 1970-73.

Education

Colgate University (BA -1970).

Professional Associations

Society for Human Resources Management; Labor and Employee Relations Association.

Alternative Dispute Resolution Training

BBB Autoline Arbitrator Training 2015, AAA Labor Arbitrator II Workshop, 2014; AAA Labor Arbitrator I, 2013; AAA, Managing a Successful Arbitration, 2013; FMCS, Becoming a Labor Arbitrator, 2012; National Mediation Board, Interest Based Bargaining, 2001; The Mattford Group, Interest Based Bargaining, 2000; Harvard Negotiations Project, Interest Based Bargaining, 1998; The Resolution Group, Alternative Dispute Resolution/Mediation, 1998.

Citizenship Languages Locale

United States of America
English
Colleyville, Texas, United States of America

Compensation

Hearing:	\$1200.00/Day
Study:	\$200.00/Hr
Cancellation:	\$1200.00/Day
Cancellation Period:	30 Days
Comment:	Non-local travel on other than hearing dates, study and preparation time charged at \$200 per hour. Reasonable and actual expenses will be charged. Local travel will be charged at the applicable IRS rate per mile.

Mark L. Burdette
Neutral ID : 160144

The AAA provides arbitrators to parties on cases administered by the AAA under its various Rules, which delegate authority to the AAA on various issues, including arbitrator appointment and challenges, general oversight, and billing. Arbitrations that proceed without AAA administration are not considered "AAA arbitrations," even if the parties were to select an arbitrator who is on the AAA's Roster.