

F. David Alexander
ARBITRATOR/MEDIATOR/FACT-FINDER
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EDUCATION:

PhD	Management with minor in industrial relations Studied with Arbitrators Anne Woolf and Donald Woolf	University of Oklahoma, 1978
MBA	Business with courses in labor economics/law Studied with Arbitrator Walter Boles	Southern Methodist University
BA	Mathematics with minor in actuarial science	University of Texas, Austin

ARBITRATION/LABOR RELATIONS EXPERIENCE

Arbitrator: 2004-Present:

Professor/Administrator, Angelo State University. Taught courses in leadership, human resources, labor relations, operations management, and strategic management, some at the graduate level. Served from 1995-1998 as Department Head. Retired in 2009. Received awards for teaching and service. 1988-2009

Professor/Faculty Advocate/Dean, East Central University, Ada, OK. Awards for teaching and service. 1974-1988.

Manager, Braniff Airways, Dallas, TX. Began in Aircraft Overhaul as the staff assistant to the Director, spending about 30% of the time in labor relations with the three person Shop Committee and Shop Stewards (IAM). Promoted to Manager-Staff Services, working directly for the Vice-President-Aircraft Maintenance, who was the primary company representative and chief negotiator with the IAM, and formerly an IAM union officer. Spent about 50% of the time working with the Shop Committee and Union President on labor issues. Participated in grievance procedure from 2nd step through arbitration. Served as contract pricing person on three-person contract negotiating team resulting in a signed CBA. Also worked with the IBT. 1967-1972

RELATED EXPERIENCE IN ROLES REQUIRING FAIR AND NEUTRAL DECISIONS

Award Examiner/Judge/Trainer: The Baldrige Performance Excellence Program oversees the nation's only Presidential award for performance excellence while offering criteria, assessments, tools, training and a community for those dedicated to helping organizations improve and value workforce members and partners. Appointed to the 2003-06 national Board of Examiners serving as team leader in 2006. Appointed to the Board of Examiners (2002-03, 2005-09) for the Texas Award for Performance Excellence, serving as team leader for on-site visits. Appointed to Panel of Judges 2006-2009, responsible to recommend award recipients. Completed intense annual training at both the national and state level in fact-finding techniques used for this prestigious award. Baldrige training has been nationally recognized as among the very best programs delivering training and learning. 2002-2009

Evaluator/Mentor/Trainer/Judge. Accreditation Council for Business Schools & Programs (ACBSP). Served as on-site evaluator or mentor for American and international business schools seeking accreditation. Served on the Board of Commissioners responsible for determining school accreditation status. 1991-2010

Professor with responsibility for fair evaluation and grade determination of student performance 1974-2009

ARBITRATION ROSTERS/PANELS:

Federal Mediation and Conciliation Service National Mediation Board
Southwest Airlines/Transport Workers Union

F. DAVID ALEXANDER

TRAINING FOR DISPUTE RESOLUTION

Texas Labor-Management Conference and Workshops, 2011-2017 (Board of Directors 2012-present)
NAA/LERA Southwest Advocate and Arbitrator Conference and Training Programs 2007-2017
Oklahoma Labor/Management Conference, 2012
FMCS/Houston Federal Executive Board (HFEB) 40 hr Course in Basic/Advanced Mediation Skills, 2011
FMCS/NAA Skills Enhancement Workshop, "The Role of Arbitrators in Education Reform," 1-Day 2011
Labor Arbitrator Training, Federal Mediation and Conciliation Service, 5-Days 2004

OTHER WORK EXPERIENCE

Performance Excellence Evaluator/Mentor/Facilitator/Fact-Finder, Self-employed: 2002- 2010
Transient Maintenance Officer, United States Air Force, Hickam AFB, Hawaii. Officer-in-charge of 250 military and civilian personnel responsible for maintenance of 1,000 transport aircraft transiting Hickam AFB monthly in support of Vietnam War. Also worked in workload control and quality control. 1964-1967

OTHER EDUCATION/TRAINING

Examiner Training, Baldrige National Performance Excellence Program, 2003-2006
Performance Excellence Examiner Training, Quality Texas Foundation, 2001, 2002, 2004-2008
Baldrige Criteria Accreditation Evaluator Training, ACBSP, 1999, 2000, 2005
Certified Quality Technician, American Society for Quality, 1998
United States Air Force Aircraft Maintenance Officers' School, Distinguished Graduate, 1964
United States Air Force Officers' Training School, 1963

AWARDS AND HONORS

College of Business Faculty Award for Service, Angelo State University (ASU), 2008
Named the "2006 ACBSP Star of the Year" Award Recipient, National Conference, 2006
Faculty Member of the Year, Business and Professional Studies, ASU, 2004 (Selected by students)
ASU Alumni Distinguished Faculty Member, 2001
Nominated by Student Senate for ASU Faculty Member of the Year, 1997
East Central University Faculty Member of the Year, 1986 (Selected by students)

RECENT PUBLICATIONS AND PRESENTATIONS

"Remedies in Arbitration-Discharge and Discipline Cases" TXLMC Workshop, 2014
"Arbitration and the Troubled Employee-Workplace Violence/Fighting/Anger" TXLMC Workshop, 2013
"Using the Baldrige Application Process to Smooth the Road to Excellence and Accreditation."
The Quality Management Forum, Winter, 2009, with Karen Shumway and Corbett Gaulden
"Designing and Managing Educational Processes." Invited workshop presenter at ACBSP Annual Conference, Washington, DC, June, 2005, with Von Plessner
"Focus on Faculty and Staff Well-Being and Effectiveness." Invited workshop presenter at ACBSP Annual Conference, Washington DC, June, 2005, with Blair Carruth
Experiencing Business: An Active Learning Approach (Fountainhead Press, 2003, revised in 2005)

INDUSTRY EXPERIENCE AS WORKER, ARBITRATOR, and/or EXAMINER/MENTOR:

Airlines; agriculture; banking; building products; chemicals; federal, state, city/county government; clothing; communications; construction; education; electrical equipment/appliance; electronics; entertainments/arts; prisons; feed & fertilizer; fire; food (manufacturing/processing/service); foundry; glass/pottery; grain mill; health care; hospital/nursing home; machinery; metal fabrication; office workers/clerical; organizations; paint; pulp and paper; petrochemicals; plastics; police, prisons; Randolph-Sheppard Act; transportation.

ISSUES AS ARBITRATOR, ADVOCATE, and/or PROFESSOR:

Absenteeism, Arbitrability, Bargaining Unit Work, Discipline, Discrimination, Drug/Alcohol Offenses, Fringe Benefits, Health, Hiring Practices, Job Performance, Job Posting/Bidding, Jurisdictional Disputes, Layoffs/Bumping/Recall, Management Rights, Official Time, Past Practices, Pension Plans, Promotion, Retirement, Safety/Health Conditions, Seniority, Sexual Harassment, Work Stoppages, Slowdowns, Subcontracting/Contracting Out, Tenure/Reappointment, Union Security, Methods of Pay, Job Classification and Rates, FLMA, Vision-impaired, Work Hours/Schedules/Assignments, Working Conditions/Work Orders.